

## CITIZEN COMPLAINT/COMPLIMENT FORM

			Coı	mplaint		Com	pliment	
Today's Date	Pate Name					ddress/Ci	ty/State	Phone
E-mail Address Da			Date	Date of Birth		M/F	Were Photos Take	en?
Employer's Name						ness Addı	ress/City/State	Phone
Name of Police Department member (If unknown, give description of officer and type of duty performed, e.g., Patrol, Detective, etc.)								Serial No.
Have you rep			'es / N	If so w	ho?			
Time	Dat	te of Occuri	ence			Location		
Name of Witness				Address Relationship				Phone
Details of con	npla	int/complir	nent (l	Jse reverse si	de of fo	orm if mo	ore space is required	<u>d</u> )
by the officer if	the i	nformation i	s false a	and is damagir	ng to th	e officer.	idence in a libel comp Understanding the w nd accurate to the be	arning and
		Sig	ned					
DPD-81 01-2024	OPD	Employee	Receivi	ng Form			Date/Time	



## **Citizen Complaint Fact Sheet**

The employees of the Davenport Police Department are committed to providing law enforcement services that are fair, effective, and impartially applied. It is in the best interests of everyone that your complaint about the performance of an individual officer is resolved fairly and promptly.

The Davenport Police Department has formal procedures for investigating your complaint. These procedures attempt to ensure fairness and protect the rights of both citizens and law enforcement officers.

- Your complaint will be sent to a command officer or the Internal Affairs Officer who will conduct a thorough and objective investigation.
- You will be notified by phone or mail, of an initiation of the investigation and will be provided contact information for the investigating officer.
- You might be asked to help in the investigation by giving a detailed statement about what happened or providing other important information.
- If the investigation shows that a crime might have been committed, the County Attorney will be notified and a subsequent criminal investigation will be handled by an outside agency. You may be asked to testify in court.
- Internal Affairs investigations and name clearing hearings are personnel matters; thus, the details of the investigation or any resulting disciplinary action are strictly confidential.
- It is unlawful to provide false information in this matter. If the information provided is determined to be false, you may be held liable under Senate File 457, The Officer Bill of Rights.
- All complaints against law enforcement officers are thoroughly investigated. You will be advised in writing of the outcome of the investigation.